

# NEWSLETTER

TOWN OF CLEVELAND ■ PO BOX 429 ■ CLEVELAND, NC 27013 ■ MAY/JUNE 2020

## TOWN HALL CLOSING

Town Hall will be closed Monday, May 25<sup>th</sup> for Memorial Day.

## RECYCLING/TRASH PICKUP DATES

Recycling dates for May will be the 1<sup>st</sup> and 15<sup>th</sup>. Recycling Dates for June are the 5<sup>th</sup> and 19<sup>th</sup>. Trash Pickup for the week of Memorial Day will be on Saturday, May 30<sup>th</sup>. Please pull your can out on Friday night as pickup may be early morning.

## HIGH GRASS

The Town has an ordinance that requires all lots (vacant or otherwise) to be mowed and kept below 14 inches high. Violators will be sent notices by mail. If the notice is disregarded and the Town is forced to mow the lot, the owner is sent a bill for the cost of mowing plus a \$50 administrative charge. If the bill is not paid, a lien is placed on the property. Your cooperation is greatly appreciated. Exceptions may be granted for agricultural use on vacant lots over one acre. These lots must be registered at Town Hall for agricultural use.

## COVID-19 UPDATE

Stay up-to-date with Town activities affected by COVID-19 by checking the Town's website at [www.clevelandnc.org](http://www.clevelandnc.org). The Home and Announcement pages will have current information. Town Hall has been closed to walk-in traffic. Utility bill payments can be mailed, put in the drop box, paid on-line at the Town's website or paid over the phone at 704-278-4777. Third party fees apply for on-line or phone payments. The Town Park is also closed. Contact Town Hall at 704-278-4777 or by e-mail at [info@clevelandnc.org](mailto:info@clevelandnc.org) with any questions or concerns.

## THINK BEFORE YOU FLUSH!

If the toilet paper shortage has you using disposable wipes, paper towels, tissues, etc. – Please put them in the trash can. Even if the label says “flushable”, these items can clog your sewer lines! Use the trash can, not the toilet!

## NEW BUSINESS

**Novant Health West Rowan Family Medicine** is now open and accepting new patients Monday through Friday 8 a.m. to 5 p.m. We are located at 335 School St. Cleveland, NC 27013. We offer a variety of healthcare services to monitor and treat medical conditions in all ages. We also offer onsite x-ray and lab work, as well as physicals and screenings; including Department of Transportation physicals for commercial driver licenses.

**Contact us to schedule an appointment at 704-210-7885.**

**Learn more at [NovantHealth.org/westrowanfamilymed](http://NovantHealth.org/westrowanfamilymed).**

## *2019 Annual Drinking Water Quality Report*

*Town of Cleveland*

**PWS ID# 01-80-050**

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about from where your water comes, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information, because informed customers are our best allies. If you have any questions about this report or concerning your water, please contact the Town of Cleveland at 704-278-4777. We want our valued customers to be informed about their water utility.

### **What EPA Wants You to Know**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Town of Cleveland is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

### **When You Turn on Your Tap, Consider the Source**

The water that is used by this system is ground water that comes from three wells. Well #1 is located on Depot St, Well #2 is located on Mimosa St. and Well #3 is located at the corner of Wilmar and Roseman St.

### **Source Water Assessment Program (SWAP) Results**

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for Town of Cleveland was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area.). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

<b>Source Name</b>	<b>Susceptibility Rating</b>	<b>SWAP Report Date</b>
Well # 1	Moderate	July, 2015
Well #2	Moderate	July, 2015
Well #3	Moderate	July, 2015

The complete SWAP Assessment report for Town of Cleveland may be viewed on the Web at: [www.ncwater.org/pws/swap](http://www.ncwater.org/pws/swap). Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this web site may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to [swap@ncdenr.gov](mailto:swap@ncdenr.gov). Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the systems’ potential to become contaminated by PCS’s in the assessment area.

## Help Protect Your Source Water

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source(s) in several ways: (examples: dispose of chemicals properly; take used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your source, etc.).

### Violations that Your Water System Received for the Report Year

During 2019, or during any compliance period that ended in 2019, there were no violations.

### Water Quality Data Table of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The table below lists all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2019. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

#### Important Drinking Water Definitions:

**Not-Applicable (N/A)** – Information not applicable/not required for that particular water system or for that particular rule.

**Non-Detects (ND)** - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.

**Parts per million (ppm) or Milligrams per liter (mg/L)** - One part per million corresponds to one minute in two years or a single penny in \$10,000.

**Action Level (AL)** - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Treatment Technique (TT)** - A required process intended to reduce the level of a contaminant in drinking water.

**Maximum Residual Disinfection Level (MRDL)** – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfection Level Goal (MRDLG)** – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Locational Running Annual Average (LRAA)** – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

**Maximum Contaminant Level (MCL)** - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG)** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system

**Level 2 Assessment:** A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions

Extra Note: MCL's are set at very stringent levels. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

**Nitrate/Nitrite Contaminants**

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	MCLG	MCL	Likely Source of Contamination
Nitrate (as Nitrogen) (ppm)	2019	N	N/D	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

**Nitrate:** Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant you should ask advice from your health care provider.

**Lead and Copper Contaminants**

Contaminant (units)	Sample Date	Your Water	# of sites found above the AL	MCLG	MCL	Likely Source of Contamination
Copper (ppm) (90 <sup>th</sup> percentile)	2018	0.195	0	0.127	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb) (90 <sup>th</sup> percentile)	2018	<0.003	0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

**Other Miscellaneous Water Characteristics Contaminants**

Contaminant (units)	Sample Date	Your Water	Secondary MCL
Sulfate (ppm)	2017	25.9	250
pH	2017	6.74	6.5 to 8.5
Sodium (ppm)	2017	10.3	N/A

**Stage 2 Disinfection Byproduct Compliance - Based upon Locational Running Annual Average (LRAA)**

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Your Water (highest LRAA)	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)						N/A	80	Byproduct of drinking water disinfection
BO1	2019	N	N/D			N/A	80	Byproduct of drinking water disinfection
BO2	2019	N	.0010			N/A	80	Byproduct of drinking water disinfection
HAA5 (ppb)						N/A	60	Byproduct of drinking water disinfection
BO1	2019	N	N/D			N/A	60	Byproduct of drinking water disinfection
BO2	2019	N	N/D			N/A	60	Byproduct of drinking water disinfection

**Radioactive Contaminants**

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	MCLG	MCL	Likely Source of Contamination
Combined Radium (pCi/L)	2019	N	0.80	0	5	Decay of natural and man-made deposits