



Newsletter

TOWN OF CLEVELAND ■ PO BOX 429 ■ CLEVELAND, NC 27013 ■ Nov/Dec 2020

Town Hall Holiday Closings

Town Hall will be closed on Wednesday, November 11th for Veteran's Day; Thursday and Friday, November 26th and 27th for Thanksgiving; Thursday, Friday and Monday December 24th, 25th, and 28th for Christmas; and Friday, January 1st for New Year's Day.

Recycling Dates

Recycling dates for **November** are the **6th** and **20th**. Recycling dates for **December** are the **4th** and **18th**. Recycling is picked up the **first and third Fridays** of every month beginning at 8 am. If you haven't signed up to participate in the Town's recycling program, please call Town Hall (704-278-4777) to have a recycling roll-out cart delivered.

Trash Pick-up Changes

Friday, November 27th garbage will be collected on Saturday, November 28th.
Friday, December 25th garbage will be collected on Saturday, December 26th.

Election News

Election Day is Tuesday, November 3rd. Polls are open from 6:30 am to 7:30 pm.

House Watch Forms

With the upcoming holidays, if you will be travelling out of town, please fill out a house watch form at Town Hall. The residence check is provided free to residents of Town of Cleveland. The form is solely for the information of the Cleveland Police Department to increase the efficiency and effectiveness of police patrols.

Tree Limbs

The Town Board would like to encourage citizens to trim back tree limbs that are infringing on roads. The town will be trimming limbs and ask that property owners trim their trees beforehand. Also, cut back any shrubbery that is interfering with the street, sidewalk or fire hydrants. This will help the Town's holiday season have a clean and attractive appearance.

Happy
Holiday



PROGRAM OVERVIEW

The Housing Opportunity and Prevention of Evictions (HOPE) Program is a new statewide initiative that provides rent and utility assistance to eligible low- and moderate-income renters experiencing financial hardship due to the economic effects of COVID-19. The new program will help prevent evictions and utility disconnections in order to promote housing stability during the ongoing pandemic. HOPE is an initiative of the NC Office of Recovery and Resiliency, a division of the North Carolina Department of Public Safety.

Eligibility

HOPE will provide rent and utility assistance for renters who:

- Have been affected by the economic impact of the coronavirus pandemic,
- Have a household income that is 80% of the area median income or lower, and
- Are behind on their rent or utilities when they apply.

How to Apply

Renters should **call 2-1-1** if they need rent or utility assistance. Callers will be screened by 2-1-1 for eligibility and will be referred to a community partner agency to complete the application process. Renters can also apply online at nc211.org/hope.

Program Features

The HOPE Program is a grant program, not a loan program.

- Rent Assistance:
 - Pays rent payments on behalf of applicant.
 - Is available for up to six months, including back and future rent.
 - Is paid directly to landlords that agree to participate in the program.

- Utility Assistance:
 - Assists with essential utilities, such as:
 - Electricity.
 - Water and sewer/wastewater.
 - Natural gas.
 - Propane.
 - Is available for up to six months of past due utility payments.
 - Is paid directly to the utility provider.

Keeping families home, when it matters the most.