

# NEWSLETTER

TOWN OF CLEVELAND ■ PO BOX 429 ■ CLEVELAND, NC 27013 ■ January/February 2021

## TOWN HALL CLOSING

Town Hall will be closed Friday, January 1<sup>st</sup> for New Years Day and Monday, January 18<sup>th</sup> for Martin Luther King Jr. Day.

## TIME CHANGE FOR GARBAGE/RECYCLING COLLECTION

Beginning in **February 2021**, the Town's garbage collection contractor will begin garbage/recycling pickup as early as **6:00 am**. You are encouraged to put your cans out the night before in order not to miss the pickup that week.

## RECYCLING DATES

January recycling dates are the 2<sup>nd</sup> (Saturday) & 15<sup>th</sup>.  
February recycling dates are the 5<sup>th</sup> & 19<sup>th</sup>.

## TOWN BOARD MEETING

Town Board meetings are held on the second Monday of each month at Town Hall at 7:30 pm.  
Check the Town's website for announcements of procedural changes due to Covid-19.

## TOWN WEBSITE

Stay current on events and announcements on the Town's website at [www.clevelandnc.org](http://www.clevelandnc.org). Current announcements will be listed on the home page. Click Other Information for a menu of Town Departments and services. The Zoning Ordinance and FOG (Fats, Oils, Grease) Ordinance are available under Other Information. Calendar of Events will list any scheduled meeting and events. Online bill payment is also available through the website.

## WATER/SEWER DISCONNECT PHONE CALLS

Due to support no longer being available for our PhoneTree system, **courtesy calls** to prevent disconnection of water service for non-payment **will no longer be made**. Pink disconnect notices are mailed and will have the disconnect date printed on them. If your water is disconnected for non-payment, payment of your past due bill plus your current bill along with a \$25 reconnect fee is required for reconnection.. If you have a past-due balance, you can check the Calendar on the Town's website to see what day disconnection will take place.

## WATER & SEWER DEPARTMENT

Take a few minutes to check for leaks; in the long run it will save you money. Use your water meter to check for leaks. Your meter has a low flow indicator (leak detector), it should not be moving if you have all water using appliances off. The leak detector is a small red arrow located on the face of the meter. If it is moving, and all water-using appliances are off then that indicates there is a leak present. If you have a repair and keep your receipt, you may be eligible for an adjustment off your sewer bill. You are allowed one adjustment per calendar year.

### **CODES ENFORCEMENT**

The Town Board continues to work on updating the Town's ordinances. Enforcement of codes concerning junked/abandoned vehicles, open storage of rubbish, trash or junk, dilapidated buildings, etc. are on the forefront of these updates. If you have any of these conditions present on your property, please start now to remedy the situation before enforcement action is taken in the future for correction. This helps the appearance and safety of your property along with being a good neighbor.

### **URBAN ARCHERY DEER SEASON**

Just a reminder, the Urban Archery Deer Season runs from January 9<sup>th</sup> to February 14<sup>th</sup>. This is an extension of the normal deer season inside the Town limits and is for bow hunting only. Permission from property owners is required. If you have any questions, please contact the NC Division of Wildlife Management at [www.ncwildlife.org](http://www.ncwildlife.org).

### **LOW-INCOME ENERGY ASSISTANCE**

Households in Rowan County containing a person aged 60 or more, or someone receiving disability benefits and services through the NC Division of Aging and Adult Services and were not automatically eligible for pandemic LIEAP benefits can apply for help covering the cost of heating their homes starting Tuesday, December 1, 2020. All other households can apply from Friday, January 2, through Wednesday, March 31, 2021.

The federally funded Low-Income Energy Assistance Program provides eligible households with a one-time payment to their heating vendor to offset the high cost of heating during the cold-weather months. Depending on the household's primary heating source, the payment will be \$300, \$400 or \$500. For more information on eligibility requirements and how to apply, go to <https://www.rowancountync.gov/CivicAlerts.aspx?AID=928>.